Department – Commerce and Management



Aishwarya College (Autonomous)

Affiliated to Jai Narain Vyas University, Jodhpur

NAAC "A" Grade, Recognised by UGC u/s 2(f) & 12 (B)

M.Com.

COURSE SCHEME & SYLLABUS

Programme Outcomes (POs) for M. Com. as per NEP 2020

PO No.	Up on completion of B=M.Com. Degree programme, the graduates		
10110.	will be able to:		
PO1	Disciplinary Knowledge: Demonstrating a comprehensive understanding of commerce principles and practices.		
PO2	Analytical and Research Skills: Developing the ability to analyze financial data, conduct research, and solve business problems.		
PO3	Communication Skills: Effectively communicating business ideas and analysis, both orally and in writing.		
PO4	Ethical and Social Responsibility: Understanding the ethical and social implications of business decisions.		
PO5	Teamwork and Leadership: Collaborating effectively in teams and demonstrating leadership qualities.		
PO6	Career Preparedness: Preparing students for various career paths in the field of commerce, such as accounting, finance, and management.		
PO7	Social and Environmental Awareness: Students should be aware of the social and environmental impact of business decisions and strive for sustainability.		
PO8	Multidisciplinary and Holistic Education: Integrate knowledge from other fields such as environmental science, computer applications, and humanities as per NEP's multidisciplinary approach.		
PO9	Level of knowledge and Art of business: Acquire a comprehensive level of knowledge in the field of Commerce and gain wisdom in the art of business dealings.		
PO10	Entrepreneurship Skills: Be aware of the higher values in undertakin Commercial ventures.		
PO11	Analytical skills: Develop a wide range of analytical skills in the light of the demands of market and industry.		
PO12	Area of Specialisation: Cultivate the broad knowledge of business namely financial, taxation, managerial, marketing and legal issues.		

AISHWARYA COLLEGE OF EDUCATION (AUTONOMOUS)

Department of Commerce & Management - Course Name and Credit Scheme

MASTER OF COMMRECE (M.Com) - I SEMESTER

NCrF Level	Course Type	Course Code	Course Title		eachii ours P Week	er	H/ W	Total Hours	Total Credits	CA Marks	EoSE Marks	Total Marks	
Level	Турс			L	T	P	**	Hours	Credits	Warks	Wiaiks	Warks	
		RMTCC47001T	Representative Management Thinkers	4	-	-	4	60		20	80	100	
	DCC	BENCC47001T	Business Environment	4	-	ı	4	60	12	20	80	100	
		OBRCC47001T	Organization Behaviour	4	-	-	4	60		20	80	100	
		CBRSE47001T	(GROUPI) Consumer Behaviour	4	-	ı	4	60		20	80	100	
		MRRSE47001T	(GROUPI) Marketing Research	4	-	ı	4	60		20	80	100	
6.5		PBMSE47001T	(GROUPI)Prod uct and Brand Management	4	-	ı	4	60		20	80	100	
	DSE	OCMSE47001T	(GROUPII)Org anization Development & Change Management	4	-	1	4	60	8	20	80	100	
			MLPSE47001T	(GROUPII) Managerial Leadership	4	-	ı	4	60		20	80	100
		HRDSE47001T	(GROUPII) Human Resource Development	4	-	-	4	60		20	80	100	
		FSYSE47001	Field Study	-	-	-	1	120	4	20	80	100	
	DSE*	PRWSE47001	Project Work	-	-	-	-	120	4	20	80	100	
		SEMSE47001	Seminar	_	_	-	-	60	2	20	80	100	
		TOTAL CRI	EDITS TO BE EA	RNE	D	-				2	6		

⁽¹⁾ Student to choose one of the groups for DSEs:(Group I: Marketing) (Group II: Human Resource Management). Choose any two DSEs from the chosen group

⁽²⁾ If student choose DSE* (Discipline Specific Elective– Special Type) then he/she can choose any one DSE from the chosen group and one of the DSE*. Student can choose either FSYSE47001T or PRWSE47001T course because of time constraints.

⁽³⁾ For DSE* and Seminar, One Credit = 30 hours.

M. Com. Semester: I 2025-26

Discipline Centric Core Course (DCC)

RMTCC47001T: Representative Management Thinkers

(20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No. of Hours Per Week	Total No. of Teaching Hours		
4 Credits	4Hours	60 Hours		

Course Outcome: On successful completion of the course, the students will be able to:

- Analyze and understand the contributions of early thinkers in the field of management and how their ideas still influence modern-day management practices.
- Critically evaluate the behavioral theories of motivation and their relevance in contemporary management practices.
- Assess and compare various leadership styles and their effectiveness in different Organizational contexts.
- Discuss the contributions of modern thinkers in the field of management and their impact on current business practices.
- Understand the principles of management as outlined in Indian epics and the relevance of these principles in modern-day management practices.

SYLLABUS

Unit I: Early Thinkers: Charles Babbage, Robert Owen, Fredrick W Taylor, Henry Fayol, Elton Mayo, Chestard I Barnard, MaryP Follet.

Unit II: Behavioral Thinkers: Abraham H Maslow, Fredrick Herzberg, Douglas McGregor, Victor H Vroom, David McClelland, and James S Adams.

Unit III:Leadership Theorists:Rensis Likert, Robert RBlake & Jane S Mouton, Robert Tannenbaun, Fred Feidler, Paul Hersey & KennethH.Blanchard.

Unit IV: Modern Thinkers: Peter F Drucker, Michael Porter, Garry Hamel, Tom Peters, and Coimbatore K Prahalad.

Unit V: Indian Epics and Management: BhagwadGita, Ramayana, SwamiVivekananda, Chanakaya and Mahatama Gandhi.

- 1. Mathur Navin: Management Gurus Ideas and Insights, National Publishing House, Jaipur.
- 2. Singh RN: Management Thoughts and Thinkers, Sultan Chand and Sons, New Delhi.
- 3. George CS: The History of Management Thought, Prentice Hall, New Delhi.
- 4. Drucker, Peter F: Management: Tasks, Responsibilities and Practices, Harper and Row, New York.
- 5. Khanna S: Vedic Management, Taxman Publications (P) Ltd.
- 6. Saneev, Rinku and Khanna, Parul: Ethics and Values in Business Management, Ane Books Pvt.Ltd.
- 7. Bhagwad Gita as viewed by Swami Vivekananda: Vedanta Press & Bookshop.
- 8. Rajgopalachari, C.: Ramayan, Bhartiya Vidya Bhawan.

M. Com. Semester: I 2025-26

Discipline Centric Core Course (DCC) BENCC47001T: Business Environment

(20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No.of Hours Per Week	Total No. of Teaching Hours		
4 Credits	4 Hours	60 Hours		

Course Outcome: On successful completion of the course, the students will be able to:

- Have a comprehensive understanding of the different aspects of the business environment and will be equipped with skills to evaluate and adapt to various environmental factors affecting businesses at the local, national, and global levels.
- Evaluate the nature and characteristics of Indian economy and analyze the impact of
- Liberalization, privatization, and globalization on it.
- Analyse and understand the political, legal and technological.

SYLLABUS

Unit I: Business Environment: Concept, Significance and Nature. Elements of Business Environment: Internal and External Environment. Changing dimensions of business environment. Environmental Analysis and Forecasting, Management of Change

Unit II: Economic Environment of Business: Significance and elements of economic environment, Economic Systems and business environment; economic planning in India; Government policies - industrial policy, fiscal policy, monetary policy, EXIM policy; public sector and economic development, development banks and relevance to Indianbusiness, Economic Reforms: Impact of Liberalization and Privatization and Globalization on Indiane conomy.

Unit III: PoliticalandLegalEnvironmentofBusiness:Criticalelementsofpolitical environment, government and business, changing dimensions of legal environment in India, MRTP Act,FEMA and licensing policy, Consumer Protection Act.

Unit IV: Socio-Cultural Environment: Critical elements of socio-cultural environment; Social institutions and systems, Social values and attitudes; social groups; middle class; Dualism in Indian society and problems of unevenincome distribution; Emerging rural sector in India, Indian business system, Social responsibility of business, Consumerism in India.

Unit V: InternationalandTechnologicalEnvironment: Multinational Corporations; Foreign collaborations and Indian business; Non-resident Indians and corporate sector; International economics institutions- WTO, World Bank, IMF and their importance to India; Foreign trade policies; Technological environment in India, Policy on research and development; Patent laws, Technology transfer.

- 1. Francis Cherunilam, Business Environment, Himalaya Publishing House
- 2. Aswathappa K.: Essentials of Business Environment, Himalaya Publishing House.
- 3. George A. Steinerand John F.Steiner: Business Government and Society,

M. Com. Semester: I 2025-26 Discipline Centric Core Course (DCC)

OBRCC47001T: Organization Behaviour (20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No.of Hours Per Week	Total No. of Teaching Hours	
4 Credits	4 Hours	60 Hours	

Course Outcome: Onsuccessful completion of the course, the students will be able to:

- Understand the key elements and evolution of organizational behavior (OB), including the influence of environmental forces on managerial roles and skills.
- Analyze the individual dimensions of OB, such as motives, personality, perception, learning, and theories of motivation, to comprehend their impact on behavior in organizations.
- Evaluate the importantce of groups and leadership in organizations, including the classification of groups, group dynamics, group structure, and the different theories and styles of leadership.
- Explore the concepts of power, politics, and conflict within organizations, including thesources and bases of power, the influence of power on behavior, and strategies for conflict prevention and resolution.
- Examine the significance of organizational culture, including its elements, functions, and the role it plays in managing ethics and facilitating organizational change. Understand the forces for change, resistance to change, and approaches to managing organizational change.

SYLLABUS

Unit I: Manager and Organizational Behavior: Managerial Roles and Skills, Environmental Forces: Meaning, Characteristics, key elements and Evolution of Organizational Behavior (OB); Researchon Organizational Behaviour; Biological Foundation Inherited and Learned Characteristics of Behavior.

Unit II: Individual Dimension of OB: Motives and Behavior; Personality and Behavior: Perception and Behavior; Learning and Behavior; Theories of Motivation; Expectancy Theory; Equity Theory; Reinforcement Theory; Goal Theory; Job Stress: Meaning and Sources; Stressmoderators; Consequences and Management of Stress.

Unit III: Groupsand Leadership: Meaningand Classification of Group; Reasons for group formation; Conditions imposed on the Group; Group Member Resource; Group Structure; Group Cohesiveness, Committees: Natureand functions; Advantage and Disadvantage; Guidelines for effectivity. Leadership: Meaning and Roles in Organization; Major approaches; Leadership styles; Distinction between Manager and leader; Theories: Ohio and Michiganstudies; Fiedler's Contingency Model; Hersey and Blanchard's model; Path-Goal

Unit IV: Power, Politics and Conflict: Power; Meaning, Sources and Bases; How Power influences Behavior; Impression management; Defensive Behavior; Rational versus PoliticalBehavior; Acquiring and exercising Political Power, Conflict: Meaning, Nature, Sourcesand Types; Effect of Inter-Group conflict handling and Resolution; Preventing and Stimulating conflict.

Theory.

Unit V: Organizational Culture: Introduction; Elements of Culture; Identifying Organizational Culture; Functions of Organizational Culture; Diagnosing Organizational Culture; Approaches to Describing Organizational Culture; Managing Organizational Culture; Organizational Cultureand Ethics. Organizational Change: Forcesfor Change; Planned Change; Resistance to Change; Approaches to Managing Organizational Change; Creatinga Culture for Change; OrganizationalChange in Indian Businesses.

- 1. Agarwal, P.K. & Mathur Ashish: Organizational Behaviour, Pragati Prakashan, Meerut.
- 2. Luthans, Fred: Organizational Behavior.
- 3. Davis Keith: Human Behavior atWork.
- 4. Stogdill, R.M: Hand Bookat Leadership.
- 5. Hersey, Paul and Blanchard, K.H.: Management of OrganizationalBehavior.
- 6. Korman, Abraham, Organizational Behavior.
- 7. BennisandThomas(Ed): Management of Change and Conflicts.
- 8. Drucker, Peter, P: The Effective Executive.
- 9. Dr.M.L.Dashora: Sangathan Sidhantand Vyavhar (Hindi).
- 10. Dr.P.C.Jain: Sangathanatmak Vyavhar (Hindi).
- 11. K.Aswathappa: Organization Behavior.
- 12. K.Aswathappaand G.Sudarsana Reddy: Managementand Organization Behavior.
- 13. G.S.Sudha: Management concept and Organization Behavior.

GROUP I (MARKETINGAREA)

M.Com. Semester: I 2025-26
Discipline Specific Elective (DSE)
CBRSE47001T: Consumer Behaviour
(20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No.of Hours Per Week	Total No. of Teaching Hours	
4 Credits	4 Hours	60Hours	

Course Out come: On successful completion of the course, the students will be able to:

- Analyze the different types of consumer behaviour models and understand their marketing implications.
- Evaluate the impact of environmental, cultural, and social influences on consumer behavior and their marketing implications.
- Understand the individual consumer and buying behaviour and its marketing implications including their perceptions, attitudes, and motivations.
- Develop market segmentation strategies and positioning strategies for existing and new products using perceptual mapping techniques.
- Explore the borderless consumer market and buying behaviour, and the issues of privacy and ethics associated with direct marketing approaches.
- Students will also gain an understanding of consumer rights and marketers' responsibilities in the global marketplace.

SYLLABUS

Unit I: Consumer Behavior and Marketing Action: Anoverview-Consumer involvement, decision making processes and purchase behavior andmarketing implications -Consumer Behavior Models

Unit II: Environmental influences on consumer behavior, Cultural influences - Social class, referencegroupsandfamilyinfluences-Opinionleadershipandthediffusionofinnovations—Marketingimplicationsof the above influences.

Unit III: The individual consumer and buying behavior and marketing implications - Consumer perceptions, learning, attitudes, motivation and personality - psychographics, valuesandLifestyles.Industrialconsumers,differencebetweenultimateandindustrial Consumers.

Unit IV: Strategic marketing applications - Market segmentation strategies - Positioning strategies for existing and new products, Re-positioning, perceptual mapping - Marketing communications Source, message and media effects. Store choice and shopping behavior - In-Store, store image and loyalty-Consumerism-Consumer rights and Marketers' responsibilities.

Unit V: The Borrless Consumer Market and buying behavior-Consumer buying habits and perceptions of emerging non-store choices-Research and applications of consumer responses to direct marketing approaches - Issues of privacy and ethics.

- 1. London and Della Bitta: Consumer Behavior: Concepts and Applications, Tata McGraw Hill
- 2. Henry Assael: Consumer Behavior and Marketing Action, Kent Publishing Co.
- 3. Assael, H.: Consumer Behavior and Marketing, South Western Publishing Co., Ohio.
- 4. Berkmanand Gilson: Consumer Behavior: Concepts and Strategies, Kent Publishing Co.

- 5. Bennett, P.D. and H.H. Kassarijion: Consumer Behavior, Prentice Hall of India, New Delhi.
- 6. BlockandRoering: Essentials of Consumer Behavior, Dryden Press, Chicago.
- 7. Hawkins, Bestand Coney: Consumer Behavior, Tata McGraw Hill, NewDelhi.
- 8. HowardJ A, Sheth JN: The Theory of BuyerBehavior, John Wiley, New York.
- 9. Laudon, D.L.: Consumer Behavior, TataMcGrawHill, NewDelhi.
- 10. Schiffan, Leon G. and Lealie Lazar Kanuk: Consumer Behavior, Prentice Hall, New Delhi.

M.Com. Semester: I 2025-26

Discipline Specific Elective (DSE)

MRRSE47001T: Marketing Research

(20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No.of Hours Per Week	Total No. of Teaching Hours
4 Credits	4 Hours	60 Hours

Course Outcome: On successful completion of the course, the students will be able to:

- Understand marketing research and its role in decision-making within an organization.
- Develop a comprehensive understanding of the marketing information system and its connection to marketing research.
- Acquire knowledge of the marketing research process.
- Gain familiarity with various data collection methods.
- Develop an understanding of data analysis techniques and learn how to prepare and present research reports.

SYLLABUS

Unit I: Introduction to Marketing Research: Importance, nature and scope of marketing research; Marketing information system and marketing research; Marketing researchprocess and organization.

Unit II: Problem identification and Research Design: Problem identification and definition; Developing researchproposal; Determiningresearchtype-exploratory, descriptive and conclusive research; Experimental designs.

Unit III: Data Resources: Secondary data sources and usage; Online data sources; Primary data collection methods-questioning techniques, online-surveys, observation method; Questionnaire preparation.

Unit IV: Aptitude measurement and scaling techniques -elementary introduction to measurement scales. Sampling Plan: Universe, sample frame and sampling unit; Sampling techniques; Sample size determination. Data Collection: Organization of field work and survey errors-sampling and non sampling errors. Data Analysis: Univariate, bivariate and multivariate data analysis; Report preparation and presentation.

Unit V: Market Research Applications: Product research; Advertising research; Sales and market research; International marketing research; Marketing research in India.

- 1. Beri, G.C: Marketing Research, Tata Mc Grew Hill, NewDelhi.
- 2. Chisnall, Peter M.:The Essence of Marketing Research, Prentice Hall, New Delhi
- 3. Churchill, Gilbert A: Basic Marketing Research, Dryden Press, Boston
- 4. Davis, J.J. Advertising Research, Prentice Hall, NewDelhi.
- 5. Green, Paul E., Donald S.Tull and Gerald Albaum: Research for Marketing Decision, Prentice Hall, New Delhi
- 6. Hooda, R.P:Statistics for Business and Economics, Macmillan India, New Delhi
- 7. Luck, D.J: Marketing Research, Prentice Hall, New Delhi

M.Com. Semester: I 2025-26 Discipline Specific Elective (DSE)

PBMSE47001T: Product and Brand Management (20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No. of Hours Per Week	Total No. of Teaching Hours
4 Credits	4 Hours	60 Hours

Course Outcome: On successful completion of the course, the students will be able to:

- Understand the key concepts and principles of product management.
- Analyze the factors that influence the design of a product and identify the changes that can impact product management in a dynamic market environment.
- Develop effective product strategies.
- Evaluate the role of brands in the marketplace, differentiate between commodities andbrands, and comprehend the concept of brand equity and its significance.
- Apply the knowledge of brand positioning & brand building and learn about brand measurement techniques.

SYLLABUS

Unit I: Product Management:Product Development,Product focused organization; Market focused organization, Factors influencing design of the product, Changes affecting product management.

Unit II: Developing Product Strategy:Setting objectives & alternatives, Product strategy Overthelife-cycle, Customer analysis, Competitor analysis, Design of manufacture, new product development.

Unit III: Brand & Brand Management: Commodities Vs Brands, The role of brands, The brand equity concept, Brand EquityModels—Brand Asset Valuation, Aaker Model, BRANDZ, Brand Resonance, Building Brand Equity, Brand Identity and Brand image.

Unit IV: Brand Positioning & Brand Building: Brand knowledge, Brand portfolios and market segmentation, Steps ofbrand building, Identifying and establishing and positioning, Defining and establishing brand values.

Unit V: Measuring and Managing Brand Equity:Brand Value chain, Brand Audits, Brand Tracking, Brand Valuation. Managing Brand Equity: Brand Reinforcement,Brand Revitalization, and Brand Crisis.

- 1. Aaker, David A.: Managing Brand Equity, Free Press, New York.
- 2. Chaturvedi, M: New Product Development, Wheeler Publications, NewDelhi.
- 3. Kapferer.J.N: Strategic Brand Management, Kogan Page, New York.
- 4. Kuller, K.L: Strategic Brand Management, Prentice Hall, NewDelhi.
- 5. Majumdar, Ramanuj: Product Management in India, Prentice Hall, New Delhi.
- 6. Moise, S: Successful Product Management, Kogan Page, New York.
- 7. Moore, W.I: Product Planning Management, McGrawHill, Boston.
- 8. Moorthi, Y.L.R.: Brand Management, Vikas Publication House, NewDelhi.
- 9. Quelch, J.A: Casesin Product Management, Irwin, London.
- 10. Sen Gupta, Subrato: Brand Positioning, Tata McGrawHill, Delhi.
- 11. Urban, GlenL., John R.Hanser and Nikilesh Dholakia: Essentials of NewProduct Management, Prentice Hall, Englewood Cliff, New York.
- 12. Batra, R., John G. Myers and David A. Aaker. Advertising Management, 5th Edition, Pearson Education.
- 13. Wells W., Burnet J. and Moriarty S. Advertising: Principles & Practice, Pearson Education.
- 14. Keller K.L., Strategic Brand Management, 2nd Edition, Pearson Education.
- 15. Aaker, David, Managing Brand Equity, Prentice Hall of India.
- 16. Belch, G.E.& Belch, M.A. Advertising and Promotion, Tata McGraw Hill.

GROUP II (HUMAN AREA)

M.Com. Semester: I 2025-26

Discipline Specific Elective (DSE)

OCMSE47001T: Organization Development and Change Management (20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No.of Hours Per Week	Total No. of Teaching Hours		
4 Credits	4 Hours	60Hours		

Course Outcome: On successful completion of the course, the students will be able to:

- Understand the concept of Organizational Development (OD).
- Develop skills in conducting organizational diagnosis at various using appropriate diagnostic methods and data collection processes.
- Gain knowledge of effective OD interventions and their design.
- Analyze different types of change and their implications.
- Acquire practical insights into implementing change management and integrating change into the organizational culture.

SYLLABUS

Unit I: Introduction to Organizational Development: Definition, Nature and Characteristicsof Organization Development, Managing the Organization Development Process, Theories of Planned Change, Goals, Values and Assumptions of OD, Role and Competencies of the OD practitioner.

Unit II: The Diagnostic Process and Introduction to OD Interventions: Diagnosis at the Organization, Group and Individual Level, Data Collection Process, Diagnostic Methods, Challenges in Diagnosis, Diagnostic Information Feedback: Characteristics of Effective Feedback, Survey Feedback. Characteristics of Effective Interventions, Designing Interventions, the Intervention Process. Human Process and HRM Intervention: Sensitivity Training, Process Consultation, Third-Party Interventions, Team Building, Organization Confrontation Meeting, Intergroup Relations Interventions, Large Group Interventions: Grid OD; Role Playing, Employee Empowerment

Unit III: Techno Structural Strategic Interventions: Restructuring Organizations, Job Enrichment, Sociotechnical Systems, TQ Mand Quality Circles, Culture Change, Self Designing Organizations, Learning Organizations. Challenges and Future for theOrganization, Futuretrendsin OD, Ethical Issues in Organizational Development.

Unit IV: Organizational diagnosis, Evolutionary Change, Transformational Change, Turnaround Change. Human processual, techno structural, human resource and strategic interventions. Understanding Change: nature of change, forces of change, perspective on change:contingencyperspectivepopulationecologyperspective—institutional perspective Resource-dependence perspective.

Unit V: Types of Change: continuous change discontinuous change participative change directive change. Implementing change: assemble a change management team; establish a new direction for change. Prepare the organization for change, setup change teams to implementchange, alignstructure, systems and resources to supportchange, identify and

to remove road block stochange, absorb change into the culture of the organization.

- 1. French, W.L.Bell, Jr., C.H. and Zawacki, R.A.: OrganisationDevelopment, Universal Book Stall, New Delhi.
- 2. Huse, E.F. and Cummings, T.G.: Organization Development and Change, West Publishing Co., Minnesota.

- 3. Cummings, T.G. and Worley, C.G.: Organization Development and Change, USA; South Western College Publishing.
- 4. Beer, M.and Nitin, N: Breaking the Code of Change, USA: Harvard Business School Press.
- 5. Pettigrew.A.and Whipp, R.: Change Management for Competitive Success, New Delhi: Infinity Books.
- 6. Schein, E.H. and Beckard, R: Addison Wesley Serieson Organization Development, USA: Addison Wesley Publishing Co.

M.Com. Semester: I 2025-26

Discipline Specific Elective (DSE)

MLPSE47001T: Managerial Leadership

(20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits No. of Hours Per Week		Total No. of Teaching Hours	
4 Credits	4 Hours	60 Hours	

Course Outcome: On successful completion of the course, the students will be able to:

- Understand the different approaches to leadership.
- Explore various contemporary leadership theories.
- Recognize the importance of cultural and global perspectives in leadership.
- Analyze the dynamics of power in leadership.
- Develop essential leadership skills and styles.

SYLLABUS

Unit I: Leaders and Leadership; Leaders and Managers; Trait approach, skills approach, style approach and situational approach; Womenas leaders.

Unit II: Charismatic Leadership; Transformational Leadership, Authentic Leadership, Trustand Leadership, Ethicsand Leadership, Contemporary Leadership Roles.

Unit III: Substitutes for Leadership, Leadership across cultures, Leadership in the new environment, Project GLOBE and the future of International Leadership Studies.

Unit IV:Leadership and Power; The Distinction among power, authority and influence; The classifications of power, Contingency approaches to power, political implications of power, Global implications of power.

Unit V:Important Perspectives in Leadership: Negotiation and Networking, Developing Leadership Skill, Leadership Styles of Indian Manager, Women & Leadership

- 1. FredLuthans: Organizational Behaviour.
- 2. Stephen P. Robbins, Timothy A. Judge, and Seema Sanghi: Organizational Behaviour, Person Prentice Hall.
- 3. Sampat P.Singh: Leading Lessions from Literature, Response Books.
- 4. Peter G.Northhouse: Leadership: Theory and Practice, Response Books.
- 5. Fred Luthansand BruceAvolio: The High Impact Leader, McGraw-Hill.
- 6. Paul Herseyand KennethH .Blenchard :Management of Organizational Behaviour: Utilizing Human Resource,Pearson Prentice Hall
- 7. Yukal, G.A.: Leadership in Organizations, Pearson Prentice Hall.

M.Com. Semester: I 2025-26 Discipline Specific Elective (DSE)

HRDSE47001T: Human Resource Development

(20 CIA + 80 EoSE. = Max. Marks: 100)

Course Credits	No. of Hours Per Week	Total No. of Teaching Hours
4 Credits	4 Hours	60 Hours

Course Outcome: On successful completion of the course, the students will be able to:

- Understand the conceptual framework of HRD.
- Differentiate between HRD and HRM, and comprehend the nature and assumptions of HRD.
- Identify the sub-systems and mechanisms of HRD, design HRD systems, and understand the qualities required for an HRD manager.
- Analyze HRDactivities and comprehend training &development
- Understand the concept of organization development and its interventions. Develop insights into emerging issues in HRD.

SYLLABUS

Unit I: Conceptual Framework of HRD, Meaning, Characteristics, Objectives, Scope, Need and Importance of HRD. Distinction between HRD and HRM, Nature of HRD, HRDFramework, Assumptions of HRD, HRD Culture.

Unit II: Sub-systems and Mechanisms of HRD, HRD Matrix, Principles of Designing HRD Systems, Functions of HRD Department and Qualities required for HRD manager.

HRD Activities: Organisation of HRD Activities Communication of HRD efforts.

Determination of HRD needs. Design of HRD Strategies. HRD for Workers and Executives. HRD Culture, Appraisal of HRD efforts.

Unit III: Training & Development: Objectives and Importance of Training, Training Need Assessment, Types and Methods of Training, Evaluation of Training Programme.

Organization Development(OD):Objectives, various OD Interventions, Transactional Analysis, Sensitivity Training, Team Building.

Unit IV: Career Planning, Succession Planning, Employee Counselling, Feedback, HRD in India. HRD Experiences: HRD in Manufacturing and Service industry, HRD in Government and Public Systems, HRD in Education, Health and other sectors. Comparative HRD-International Experiences.

Unit V: Emerging Issues in HRD: Creating awareness and commitment to HRD. Industrial Relationsand HRD. Utilisation of HRD efforts. Emerging trends and perspectives, Future of HRD.

- 1. Dayal Ishwar:Designing HRD Systems, New Delhi Concept.1993
- 2. Kohil. Uddesh & Sinha, Dharmi P.: HRD-Global Challenges & Strategiesin 2000A.D. New Delhi, ISTD,1995
- 3. Maheshwari, B.L. & Sinha, Dhami P.: Management of Change through HRD New Delhi, Tata McGraw Hill, 1991.
- 4. Pareek. U.etc.:Managing Transitions:The HRD Response, NewDelhi, Tata McGraw Hill, 1992
- 5. Rao, T.V.etc.: Alternative Approaches & Strategies of Human Resource Development, Jaipur, Rawat, 1988.
- 6. Silvera, D.N.: HRD: The Indian Experience, NewDelhi, India, 1991.